

**Listing of Claims**

Claims 1-10 and 16-25 are pending in this application. Claims 1 and 16 are herein amended.

This listing of claims will replace all prior versions, and listings, of claims in the application:

Claim 1 (currently amended): A control interface for controlling CSTA protocols in a PBX switch, said control interface comprising:

(a) a computing platform coupled by the control interface for controlling CSTA protocols to the PBX switch; and

(b) component based interface objects running on said computing platform, said component based interface objects defines properties, methods, and events, said properties, methods and events being mapped to provide diagnostic and statistical information and to automatically control common paradigms including send heartbeat, reply to heartbeat.

Claim 2 (previously presented): A control interface according to claim 1, wherein said statistical information includes messages/sec, number of requests, number of responses, number of events, number of errors and number of rejects.

Claim 3 (original): A control interface according to claim 2, wherein said statistical information is tabulated on the incoming and outgoing link.

Claim 4 (original): A control interface according to claim 1, wherein said diagnostic and statistical information are displayable via an ActiveX property page.

Claim 5 (original): A control interface according to claim 1, wherein said properties, methods and events being mapped to control substantially every event and service of said PBX switch.

Claim 6 (original): A control interface according to claim 1, wherein said component based interface objects is ActiveX.

Claim 7 (original): A control interface according to claim 6, wherein ActiveX properties are mapped to session configuration.

Claim 8 (original): A control interface according to claim 6, wherein ActiveX includes property pages and said property pages are mapped to session configuration.

Claim 9 (original): A control interface according to claim 6, wherein ActiveX methods and events are mapped to startup and teardown a connection to the PBX switch.

Claim 10 (original): A control interface according to claim 6, wherein substantially all CSTA and private data fields are supported.

Claims 11-15 (canceled)

Claim 16 (currently amended): A method for controlling CSTA protocols in a PBX switch, said method comprising the steps of:

(a) coupling a computing platform to the PBX switch by a control interface for controlling CSTA protocols; and

(b) running component based interface objects on said computing platform, said component based interface objects defining properties, methods, and events, said properties, methods and events being mapped to provide diagnostic and statistical information and to automatically control common paradigms including send heartbeat, reply to heartbeat.

Claim 17 (Previously presented): A method according to claim 16, wherein said statistical information includes messages/sec, number of requests, number of responses, number of events, number of errors and number of rejects.

Claim 18 (original): A method according to claim 17, wherein said statistical information is tabulated on the incoming and outgoing link.

Claim 19 (original): A method according to claim 16, wherein said diagnostic and statistical information are displayable via an ActiveX property page.

Claim 20 (original): A method according to claim 16, wherein said properties, methods and events being mapped to control substantially every event and service of said PBX switch.

Claim 21 (original): A method according to claim 16, wherein said component based interface objects is ActiveX.

Claim 22 (original): A method according to claim 21, wherein ActiveX properties are mapped to session configuration.

Claim 23 (original): A method according to claim 21, wherein ActiveX includes property pages and said property pages are mapped to session configuration.

Claim 24 (original): A method according to claim 21, wherein ActiveX methods and events are mapped to startup and teardown a connection to the PBX switch.

Claim 25 (original): A method according to claim 21, wherein substantially all CSTA and private data fields are supported.

Claims 26-30 (canceled)